



# Kent & Medway

## GP appointments—Sept 2022

Published October 2022 [NHS digital](#) Population 1,974,214

GP Surgery Appointments

881,303

Appointments with a GP

422,220

Face-to-Face all appointments

66%

Face-to-Face with a GP

52%

That's the equivalent of almost 1 in 2 of the population of Kent and Medway having an appointment in General Practice.

### GP practices teams are working hard why are they so busy?

- Practices are experiencing high levels of staff absence due to covid
- Dealing with backlog of work built up over the pandemic.
- GPs are seeing a huge rise in mental health conditions following the Covid pandemic.
- GPs are supporting patients waiting for hospital care
- Kent & Medway has the lowest number of GPs per head of population in England.

### How can you help?

- Get the right treatment when you need it— Stop, think, choose [www.kentandmedway.icb.nhs.uk/your-health/local-services](http://www.kentandmedway.icb.nhs.uk/your-health/local-services)
- Waiting for hospital treatments—please contact hospitals directly to check waiting times [www.kentandmedway.icb.nhs.uk/your-health/local-services/hospital-waiting-times](http://www.kentandmedway.icb.nhs.uk/your-health/local-services/hospital-waiting-times)
- Please be kind to our staff who are working very hard for you.
- You may not always need to see a GP, receptionists will be able to guide you to access the most appropriate healthcare professional
- Covid is still with us, we have a duty of care to patients at most risk from covid. Please continue to wear a mask when attending the surgery